



SBORS Tool for PSW Observation

Adapted from Leonard, M., Bonacum, D., Graham, S. for Kaiser Permanente. (2002).
SBAR (Situation, Background, Assessment, Recommendation) Tool

S

Situation

- ✓ Your name and designation
- ✓ Who are you calling about? Include address or room number
- ✓ I am reporting that...

B

Background

- ✓ Briefly explain what has been going on recently
- ✓ Include any incidents, such as falls, change in medical condition
- ✓ Explain what has changed with the care you provide

O

Observations

- ✓ Changes in self-report of a symptom?
- ✓ Changes in behaviour?
- ✓ An incident?
- ✓ A new challenge or opportunity for care provision?

R

Response & Suggestions

- ✓ Does the RN/RPN need to come soon?
- ✓ Is there an intervention you would like to try (e.g., to address a behaviour)?
- ✓ How should we document this change ongoing?

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